

Department: Fastcorp LLC Service Department
Subject: Parts & Service Bulletin
Applies To: F631 & F820 Vendors
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Fastcorp LLC is committed to providing its customers with quality products and services. In the recent years, Fastcorp has worked diligently with its suppliers to insure parts availability for discontinued models, even beyond the 5-year parts coverage term (from discontinuance date). Fastcorp has also continued to provide free technical phone support for discontinued equipment well beyond this 5-year term.

Current market conditions and process changes have greatly affected the viability of components and materials from suppliers, factors out of Fastcorp's control. Therefore, Fastcorp regrets that it will no longer make available, parts for the F631 and F820, machines discontinued in 2002 and 2004 respectively. Technical support for these models will be limited to on-line support documentation available at www.fastcorp vending.com effective October 19, 2009. In order to give customers time to build their own inventory reserves, Fastcorp will continue to process orders for most F631 and F820 parts through December 31, 2009.

The following lists special order parts. Purchase orders for these parts are due October 30, 2009 and require a 20 per item minimum for each order.

Part #	Desc	Min Order Qty
19900555A	MK-Motor (F631)	20
19500512A	Ribbon Cable (F631)	20

Note: due to the recent high-volume demand for these two part items, Fastcorp is currently out of stock and is working with suppliers to secure a final order prior to discontinuation. However, due to supplier minimum order requirements, *availability will depend on a total from all orders for these parts*. To insure your future supply on these items, please submit orders prior to the October 30, 2009 deadline. Upon successful supplier negotiations, shipments for these parts will commence February 2010.

Again, thank you for being a valued Fastcorp customer. For more information on pricing, new products, programs and services, please contact your Fastcorp regional sales representative or call (203) 739-0301.